



PRIVACY STATEMENT

At Ag Guard Pty Ltd (ABN 42 168 502 645), we are committed to protecting your privacy in accordance with the Privacy Act 1988 (Cth).

The purpose of this Privacy Statement is to notify you how we will manage your personal information. For more information about how to access or correct the personal information we hold about you, how to lodge a complaint about a breach of the Australian Privacy Principles and how we will deal with the complaint, visit our website www.agguard.com.au or ask us for a copy of our Privacy Policy by contacting us on 02 8052 3997 or by email to a.cohn@agguard.com.au.

We collect personal information about you when you contact us, use our services or visit our website including your name, address, contact details, age, gender, assets to be insured, financial information, claims you have made, and the personal information of your family or contractors if they use the assets to be insured.

We collect, hold, use and disclose personal information for a range of purposes including to:

- Advise you about your agricultural insurance needs,
- Arrange the insurance on your behalf; and
- Manage insurance claims;
- Manage your ongoing requirements or ongoing relationship with you, improve our services and develop our products;
- Perform internal functions such as administration, accounting, marketing, information technology system, planning and research requirements;
- Refer you to other organisations, service providers or business partners;
- Comply with legal and regulatory requirements, and prevent fraud or crime; and
- Provide you with information about products or services. You may opt out of this at any time by getting in contact with us.

If you don't provide us with the information we require, we may not be able to provide you with insurance.

We may disclose your personal information to insurers, premium funders, agents, brokers, people who help us with your insurance claim or deal with it on behalf of the insurer as well as our external service providers such as IT, marketing and administration providers. We may also disclose your personal information to law enforcement or government agency (if requested). We do not trade, rent or sell your information.

We will not disclose your personal information overseas except when our data storage providers store data overseas. Our Privacy Policy contains more information about how you can opt out of marketing communications from us, how you may access your personal information or seek correction of your personal information. Our privacy policy also includes information about how you may make a complaint about how your personal information has been handled by us. You can read it by visiting our website <https://www.agguard.com.au/assets/pdf/Ag-Guard-Privacy-Policy.pdf>.